

## Dennis DeFendi

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**From:** royalcaribbeaninternational@royalcaribbean.com  
**Sent:** Friday, January 18, 2019 8:01 AM  
**To:** ddefendi@bellsouth.net  
**Subject:** Cruise Planner Confirmation

Dear Dennis,

Below you will find a brief description of the item(s) you 've just reserved. For a full summary, please go to <http://www.royalcaribbean.com/cruiseplanner>. Once logged in, your Order History will display all your reservation(s).

Reservation Number: 6711268  
Cruise: 4 Night Bahamas Cruise  
Ship Name: Enchantment Of The Seas  
Date of Departure: 04-Mar-2019  
Departing From: Orlando (Port Canaveral), Fl

Below you will find a brief description of the items you have reserved.

### INTERNET & MORE

1 VOOM Surf + STREAM Voyage Package - 1 Device

Total Cost: 79.96 USD

GUEST NAME	PAYMENT	FORM OF PAYMENT
Dennis De Fendi	79.96 USD	*****9625

Internet: Unlimited internet package is valid for the duration of the cruise. Instructions to access the internet will be with your SeaPass card (at check-in or in your stateroom). Age restrictions apply when purchasing an internet package, however the use of the internet on personal devices is not age restricted. Please review all restrictions on [Cruise Planner](#) and ask to speak to the Onboard Communication Specialist for any questions about internet packages.

Photo: All Inclusive photo package is valid for the duration of the cruise. Please visit the Photo Gallery during gallery hours in order to activate your package. Pre cruise discounted rates are non combinable with other offers. Digital and Print photo packages are sold on a per stateroom basis only and photos are linked to staterooms based on the guests travelling in that stateroom. Photos of other guests not travelling in your stateroom will be linked to their own stateroom, unless a childrens (under21) room is linked to your booking. The following are not included in print and/or digital photo packages: Photos of others in your party not travelling in your stateroom; Group, Wedding, Quinces, Private Studio photography and other special occasion photography; Generic photos of the ship, characters, ports of call, etc.; Any special printing or retouching requests.

Arcade: To redeem Prepaid Play Offer, Guest must visit Arcade on first day of cruise and present confirmation letter found in stateroom. Guest will not be notified once Arcade Credits are depleted; additional arcade play will be charged to guest's Seapass at current onboard prices. Cancellations will be refunded as onboard credit for the full Purchase Price,

and any arcade credits used prior to cancellation will be offset as a charge on guest's folio. Prepaid Play Offer is not transferable, not redeemable for cash, and for arcade-use only; credit expires end of sailing.

The Key: The Key package is valid for the duration of the cruise. Package includes carry-on luggage drop off with delivery to stateroom, welcome lunch at Chops Grille, private hours for ship attractions, priority debarkation and tendering at ports of call, reserved VIP seating at shows, complimentary VOOM Surf + Stream internet package for one device per person and choice debarkation with exclusive à la carte breakfast. Price is per person, per voyage. All guests ages 6 and older in the same stateroom are required to purchase The Key. The Key cannot be shared by guests. Guest age 5 or younger in the same stateroom with guests who purchased The Key can enjoy these benefits: welcome lunch at Chops Grille, priority debarkation, reserved priority seating at shows and choice debarkation with exclusive à la carte breakfast. Please review all restrictions on [Cruise Planner](#) and ask to speak to the Shore Excursions Manager for any questions about this package. Cancellations can only be made pre-cruise; refunds will be made to the original form of payment. After Cruise Planner closes for the sailing, all sales are final. The Package is not transferable, not redeemable for cash or onboard credit, and not eligible for substitution or reimbursement of unused benefits. Package and price are subject to availability, subject to change without notice, capacity controlled, and may be withdrawn at any time. Royal Caribbean International reserves the right to correct any errors, inaccuracies or omissions and to change or update fees and surcharges at any time without prior notice.

You can change or cancel reservations made using our Cruise Planner up until 01-Mar-2019 11:59 PM EST. All monetary exchanges processed onboard are paid out in U.S. Dollars directly to your SeaPass onboard charge account unless otherwise specified.

Our "Countdown to Cruise" is packed with features to help you prepare for your vacation. You can complete your Online Check-In, make reservations in advance using our Cruise Planner, and we've even added a digital countdown to your embarkation date. Begin your Countdown to Cruise by visiting [Royal Caribbean Countdown to Cruise](#)

We look forward to welcoming you aboard soon!

Royal Caribbean International

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For questions on:

Shore Excursions, please email us at [shorex@rccl.com](mailto:shorex@rccl.com) All other reservations using our Cruise Planner please email us at [precruiseplanner@rccl.com](mailto:precruiseplanner@rccl.com)

PLEASE DO NOT USE THE REPLY BUTTON TO RESPOND TO THIS MESSAGE.